



SHOWCASE RESOURCE / VERSION 1

Match-Day Volunteer Guide

A great shift starts here

Review your role and shift time before arriving. Check in with the welcome crew 15 minutes early and ask the event lead about any changes.

Welcome and check-in

Greet families, point guests toward the right activity, and keep the arrival area moving. Ask the event lead to handle issues that need a decision.

Concessions and refreshments

Follow the event instructions, keep the service area tidy, and ask the lead about food-handling requirements. Coordinate handover with the next shift.

Field and setup crew

Help set up approved equipment and activity stations. Leave safety checks and specialized equipment to the event lead.

Youth-facing roles

Some coaching roles require a cleared background check. The signup board displays that requirement. Choose a welcome or refreshments role for an uncomplicated first demo signup.

End-of-shift checklist

Tell the lead your shift is complete, leave the area ready for the next volunteer, and follow your self-service signup link if you need to review your entry.